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CORRESPONDENCE FOLLOWING THE COMMITTEE MEETING

Committee POLICY REVIEW AND PERFORMANCE SCRUTINY COMMITTEE

Date and Time of Meeting WEDNESDAY, 10 JULY 2019, 4.00 PM

Please find below correspondence send by the Committee Chair following the meeting, together with any responses received.

For any further details, please contact scrutinyviewpoints@cardiff.gov.uk

10 **Correspondence following Committee meeting** (Pages 3 - 10)

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My Ref: T: Scrutiny/PRAP/Comm Papers/Correspondence

Date: 18 July 2019



County Hall
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Councillor Huw Thomas,
Leader
Cardiff Council,
County Hall,
Cardiff
CF10 4UW

Dear Huw,

**Review of the Cardiff Well-Being Plan 2018-2023, Draft Annual Report 2018/19
by the Policy Review & Performance Scrutiny Committee: 10 July 2019**

On behalf of the Policy Review and Performance Scrutiny Committee please accept my thanks for attending the Committee when it considered the Cardiff Well-Being Plan 2018-2023, Draft Annual Report 2018/19. Please also pass on our thanks to Maria Battle, Dr Sian Griffiths, Paul Orders and Gareth Newell for the comprehensive presentation. We offer the following comments and observations for your consideration and response.

- **Stronger together**

The committee was encouraged that the Public Service Board (PSB) considered itself stronger by working collaboratively with partners. It was also stated that the work of the Regional Partnership Board had progressed the life chances of the city. The alignment with the Council's wellbeing objectives and the focus on areas of collaborative advantage were considered important in progressing the PSB's statutory responsibilities. The collaborative nature of the partnership provided the opportunity to consider the challenges faced by the PSB including the potential for difficult conversations between partners. In response to a question it was stressed that a key goal is to tackle some of the big challenges rather than focussing on the 'low hanging fruit'. Attempts at public sector collaboration have failed to meet expectations in the past and the committee was informed that the PSB saw initial signs of positive progress.

- **Support and Funding**

The Committee was aware that there were a significant number of projects and plans all of which required prioritising, monitoring and funding to ensure

that positive outcomes were achieved. It was explained that a secretariat supported the PSB Delivery Board and its members. The secretariat also assisted in the identification of collaborative projects and the co-ordination of the integrated funding arrangements.

- **Sustainable futures**

It was reported that the consideration of the Wellbeing of Future Generations Act in the development of services enabled the partnerships to collectively improve the lives of all residents of Cardiff. The effective integration of services including transport and the Next bike scheme were reported as making an impact by getting more people active and supported the aim to improve air quality across the city. The Get Me Home Plus service which supported social services engagement with patients in hospital to assist in transition between hospital and home care was also identified as making a significant difference.

- **Collaborative Asset Management**

The committee queried whether wider discussions had been undertaken with partners regarding the sharing of buildings and estate. We were informed that an asset management survey was being undertaken with partners and the relevant property specialists were working collaboratively on potential projects. It was noted that the Heath Hospital would receive significant new development work and options for a comprehensive hub, involving a range of partners, were being considered as part of that major future investment.

- **Brexit Preparation**

The committee ask for clarification of the PSB's plans for a possible No-Deal Brexit. It was explained that there were a number of shared issues including supply chains, contracts and staffing issues across South East Wales. Operational preparation and stockpiling was being undertaken and South Wales Police were discussing community cohesion risks. Brexit indicators and intelligence are currently being considered at PSB monthly meetings and Brexit related topics will be given greater emphasis as 31 October approaches. The Committee was assured that contingency plans were being prepared. We requested that we be informed of any significant changes to the

existing plans or of any important issues that arose in the period before a formal Brexit decision.

- **Setting Appropriate Targets**

It was identified that there were no targets set to measure the outcomes of work that was being undertaken. The Committee was informed that there was at least a year of data and experience to use as the basis for target setting. The PSB partners acknowledged that setting targets would be beneficial. The Committee recommends that appropriate targets be developed in the forthcoming year and wishes to be briefed on the structure to be used, the areas to be targeted and how the performance monitoring process will be established and operate. It will expect further information on this area at the next PSB scrutiny meeting.

- **The challenges ahead**

It was reported that the wider range of partnership working in Hubs had been beneficial and that the delayed transfers of care indicator showed improvement. However, the partners acknowledged that they needed to build on preventative work. This would include work in relation to Looked after Children and the environment with the reduction of Nitrogen Dioxide (NO₂) levels in city centre being a key challenge. Other challenges would also need to be considered including homelessness, substance misuse and knife crime.

- **Overall Performance**

The committee welcomed the report which described a positive performance position for the 2018-19 year. The committee also acknowledged the work of Maria Battle at the PSB and wishes her well as she takes up a new role in West Wales

Once again, on behalf of the Committee, please pass my thanks to all who attended PRAP Scrutiny Committee to assist us in our consideration of the Cardiff Well-Being Plan 2018-2023, Draft Annual Report 2018/19.

Yours sincerely,



COUNCILLOR DAVID WALKER
CHAIR, POLICY REVIEW AND PERFORMANCE SCRUTINY COMMITTEE

Cc Members of the Policy Review & Performance Scrutiny Committee,
Maria Battle, Vice Chair of the Cardiff Public Services Board,
Dr Sian Griffiths,
Paul Orders, Chief Executive,
Gareth Newell, Head of Partnerships and Performance,
PSB Secretariat
Minister for Housing and Local Government;
Future Generations Commissioner for Wales;
Auditor General for Wales.

**SWYDDFA CYMORTH Y CABINET
CABINET SUPPORT OFFICE**

Fy Nghyf / My Ref: CM41526

Dyddiad / Date: 26th July 2019



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Councillor David Walker
Chair - Policy Review & Scrutiny Committee
County Hall
Atlantic Wharf
Cardiff Bay
CF10 4UW

Annwyl / Dear Councillor Walker,

Policy Review & Performance Scrutiny Committee: 10th April 2019

Thank you for your letter dated 10th April 2019 and for the opportunity to present to Committee. I appreciate your kind comments regarding the meeting and will pass these on to officers involved.

With regards to the Committee's request for additional information regarding representation on the partnership board and any existing integration arrangements with the third sector, I can confirm that Cardiff Third Sector Council (C3SC) is a Statutory Invitee to Cardiff Public Services Board (PSB). As Chief Executive Officer at C3SC, Sheila Hendrickson-Brown attends Cardiff PSB meetings and is vice-chair of the PSB Delivery Board. Third sector partner representatives are also members of Cardiff's Community Safety Delivery Board, Education Development Board and Resilient Growth Board; ensuring third sector involvement across the partnership delivery framework.

I note your request for further information regarding those using employment schemes. I can confirm that the refugee employment support project has supported and engaged with 214 participants across Cardiff and the Vale, with 40 of the participants now in work. With Adult Learning, the team also ran a 6 week intensive course supporting refugees into construction. Arabic translation was provided throughout the course and 2 are now working for temporary agencies on building sites.

ATEBWCH I / PLEASE REPLY TO :

Swyddfa Cymorth Y Cabinet / Cabinet Support Office, Ystafell / Room 518, Neuadd y Sir / County Hall
Glanfa'r Iwerydd / Atlantic Wharf, Caerdydd/Cardiff, CF10 4UW
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Of those that responded to equality data questions on the mentoring projects;

- 766 were aged 16-24
- 1147 were aged 25- 49
- 264 were aged 50+
- 291 supported were unemployed for 3 or more years
- 1144 identify as white
- 1033 identify as BME
- 1363 men and 814 women have been supported on the projects to date

Services are provided in over 47 locations, each within the heart of the communities.

All mentoring projects have a responsibility to support individuals with sustainable employment ensuring individuals are supported with training and qualification opportunities. The mentoring projects are measured and expected to provide a 6 month follow up for participants who entered employment. Contact is maintained to ascertain the successful support provided by said mentoring project and to ensure individuals are still within paid employment. To date, from the number of people that have responded to us, 74% are still in employment from the projects 6 months after we helped them.

Of the total that we have supported into work, approximately 18% have returned to us for help within 12 months as they are no longer working.

The reasons for people falling out of work can range from the jobs not being what was expected to childcare issues. Reasons can differ for each individual. We do advise people that we have the Skills@Work programme; if they are struggling whilst in work we can now help with mentoring support. This will hopefully reduce numbers further going forward.

In response to Members' request for more detailed information relating to the Ask Cardiff surveys; I can advise that the 2019 Ask Cardiff survey is due to take place in September. I look forward to sharing these results with Members once they become available. Details of how participants answered "The quality of public services in Cardiff is good overall" in the 2017 and 2018 surveys are included in Appendix 1 for your information.

Once again, thank you for the opportunity to present to Committee and for the useful feedback provided. I hope the above gives you and the Committee Members more clarity on the information requested.

Yn gywir / Yours sincerely,



Councillor / Y Cynghorydd Chris Weaver
Cabinet Member for Finance, Modernisation & Performance
Aelod Cabnet dros Gyllid, Moderneiddio a Pherfformiad

Appendix 1

Ask Cardiff survey response to the statement “The quality of services in Cardiff is good overall”, including ‘Don’t know’ responses:

2017	No.	%
Strongly agree	399	7.4
Tend to agree	3,136	58.1
Neither	826	15.3
Tend to disagree	825	15.3
Strongly disagree	214	4.0
Total	5,400	100.0

The above results indicate an increase in the % agreeing with the statement (70.4% in 2018 compared with 65.5% in 2017).

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